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PermAssist
One Cloud Platform For All Permits

MANAGE YOUR PERMITS ON THE CLOUD

GROW YOUR BUSINESS

WITH US

Who We Are?

We bring you a true

Online Building Permit Solution

PermAssist is a cloud based online service for building surveyors/certifiers to manage building permits or approvals. Simple yet powerful features plus online accessibility will bring your efficiency to the highest level.

Why Choose Us?

PermAssist is designed and developed by a team of IT professionals who have been providing online permit solutions since 2000. Our clients include state government, local councils and private building surveyor and certification companies.

Our motto is to create software services to help our clients to be more efficient, reduce cost and improve your client satisfaction.

Highlights

True Cloud Based System
No server and software installation required. All you need is a computer, laptop or mobile device with internet access.

Self-Service Client Portal
You clients can lodge and track applications online, view inspections and reports, access building permits, approvals, and all endorsed documents on the client portal by themselves.

Improve Efficiency
PermAssist is designed to streamline the permit issuing process as much as possible from all aspects. It can improve your efficiency by up to 50%

Issue Inspection Report Onsite
Inspectors can view inspections and all required documents on mobile devices, generate and issue inspection report onsite

PermAssist
One Cloud Platform For All Permits

As a true cloud based online solution, PermAssist provides easy access to all your applications no matter where you are. Your clients can lodge their applications 24x7, view and download all information and documents they need. Inspectors can issue and send inspection report in real time. PermAssist connects stakeholders together.

Cut Your IT Cost

PermAssist is hosted in a top tier datacenter which provides unparalleled online availability, data security and redundancy. No need for hardware and IT experts to maintain your IT infrastructure.

Self-Service Client Portal

Your clients can lodge, pay and track applications online. They can upload documents when more information is required. They will be able to view and download inspection reports, building permits and all approved documents. Saves you time from photocopying, posting and answering queries!

Inspector Portal

Using PermAssist on a mobile device, inspectors can see inspections scheduled for today and other days with relevant documents. Inspection reports can be issued on site and sent to surveyors or builders directly in real time.

Workflow Engine & Automation

PermAssist has a powerful and flexible workflow engine that can be configured to suit your business processes. It can also automate many daily routine tasks. For example, you can send council notification or request for more info email by one click.

Full Control on Letter Template

All templates in PermAssist are native Microsoft Word documents. You can create your own perfect looking letter/form templates using Word. PermAssist also supports mail merge in PDF. Council forms can be easily generated with data from PermAssist by a simple button click.

Accounting Package Integration

PermAssist is integrated with third party accounting packages like Xero or MYOB. Invoices you create in PermAssist will be automatically sent to your preferred accounting system.

Batch Stamping

Document stamping is a matter of few clicks. Simply select documents you want to stamp, choose one or more stamps and click Stamp. PermAssist will stamp all documents for you in a few seconds.

Customize It Your Way

We understand every customer has different requirements. PermAssist is designed in a flexible way that we can customize it to your own needs.

PermAssist is the future of online Permit Management System. We believe PermAssist can help to grow your business by improving efficiency, cutting down operational cost and increase your client loyalty. Contact us now for a demo!

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